

## Intake and Referral Management

The information you gather and have available from the time a client is referred to you is the basis for many of the decisions you will make throughout your relationship. FAMCare® helps organizations collect valuable client data right from the start – with intuitive pull-down menus and questions that give decision support as you begin the client-profiling process. The referral management form can be tailored to fit your needs – but offers great functionality - right out of the box.

### Referral Source Tracking

- Track date and type of referral
- Document source of referral
- Add new referral sources on the fly
- Record an unlimited number of contact names per referral source
- Manage multiple referrals per client
- Manage multiple referrals by source

### Improved Decision Support

- Extensive pre-screening process which includes questions related to diagnosis, housing, addictions, behavioral health, abuse, medical, truancy and others for client and their family
- Problems and needs information to help determine level of care, match up profile to existing programs and treatment plan development.
- Ability to add new needs/problems as they exist

## Disposition Tracking

- ✓ Track “initial disposition”, reasons for acceptance and declination
- ✓ Document referrals made to third-party entities
- ✓ Final disposition tracking for program acceptance, decision and enrollment date

## Program Management / Client Enrollment

- ✓ Track referrals by status: pending, active, declined, etc.,
- ✓ Simple enrollment process
- ✓ Tracks clients by program start and end date
- ✓ Track and identify programs from third party providers
- ✓ Manage multiple enrollments per client

Client Enrollments/DisEnrollments						
Refresh Add Copy						
Action	Start Date	End Date	Provider Name	Service Provided		
View/Edit Print Delete Copy	9/10/2009		Passion Place	In Home Protective Services (IHPS)		
View/Edit Print Delete Copy	8/31/2009	9/10/2009	Passion Place	In Home Protective Services (IHPS)		



For more information on how our solutions can help, contact us at [info@globalvisiontech.com](mailto:info@globalvisiontech.com).

To view a demo, please visit:  
<http://famcare.net/SeeADemo.aspx>

